

## Thermo Scientific Dionex ICS-5000+ HPIC System with Remote Services



The Thermo Scientific™ Dionex™ ICS-5000+ HPIC System brings the power of Unity™ Remote Services to your ion chromatography system, increasing your productivity by maximizing instrument uptime and reducing troubleshooting time.

Remote Services enable remote support, monitoring of optimal instrument operation, and remote detection and diagnosis of issues. Hardware performance metrics are monitored over the internet to expand instrument support beyond just care and maintenance.

### Proactive and intelligent

- Allows Unity Lab Services to proactively identify and respond to existing and potential problems quickly and easily
- Avoids lost time spent on trial-and-error diagnostics by your staff through utilization of real-time instrument performance data

### Efficient and valuable

- Proactively assesses upcoming maintenance needs and optimizes timing to fit with your lab's flow
- Reduces the need for unscheduled service visits
- Technical support is notified when a failure condition has occurred or is imminent, thus helping reduce the possible loss of samples and critical data

### Data security

- Allows access to instrument health and performance data only. No application, sample, or patient data is ever collected.
- Data is sent through secure ports and is fully encrypted
- Firewall-friendly and compatible with most network security and antivirus software

**Unity** Lab Services

A Thermo Fisher Scientific Brand

**ThermoFisher**  
SCIENTIFIC

Find out more at [www.thermofisher.com](http://www.thermofisher.com)